



A forms processing application designed to run on the IBM i platform

Electronic Forms create a simple and efficient way for you to capture information and store it on a database or in another electronic format (such as a PDF). Efficient and accurate information capture makes process more efficient, saving the hours you might have spent entering it manually.

Any form is available to any one on request and the resultant data can be processed immediately. Additionally, the layout of the forms can be revised with little effort.

FormView is designed to help you do exactly this. It allows you to dynamically create forms used in your organisation, and ensure they are automatically called up when there is a requirement to input and record data of a specific type. Whether internal or external, forms can be created centrally, published and managed with ease.

FormView & workflow

FormView can be used with our workflow solution, **CaseView**, so that a form can be routed, tracked, and for example, used to define scripts that can be used as prompts by a call centre agent.

The flexibility of the forms design process enables you to represent, in display format for data entry, any form requirement of your organisation. **FormView** also supports dynamic options based on previous data entered.

Simple to use

FormView can, in effect, take away the need for specialist programming skills when a data entry function is required.

The design and creation of the input form is an administrative function and requires no specialist technical skills.

Adaptable to any organisation

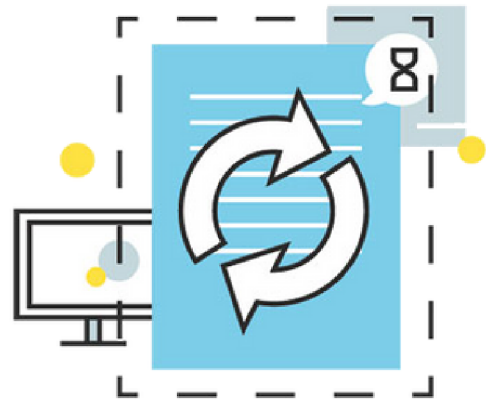
FormView can be easily and cost-effectively customised to suit the needs of your organisation. Information from any business application can be passed directly to, and presented in a form.

Similarly, data entered into a form can be passed back to the application to update key fields – with any new data being validated against the application database.

Multiple output forms

By storing this information in a 'formatted' way, **FormView** can be adapted to produce output in a number of different output formats – from a printed form to fax, database records and emails.

As an example, **FormView** can extract relevant fields to produce an automatic and customised reply in the form of a standard letter.



Some key benefits FormView can bring to an organisation:

- Improved data capture
- Error and task duplication reduction
- Centralised management of forms
- Automation of content capture to create a formal record (PDF generation for example)
- Integration with workflow (CaseView) to manage ongoing tasks